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Mechanical Service Contractors of America's HVAC 101 curriculum

gives non-trade personnel a better understanding of HVACR terms, basic systems and the visual tools they need in successful day-to-day interactions with customers and coworkers.

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Every one of our webinar-and-workbook modules includes the most fundamental industry concepts, presented in a thorough real-world way that will help your workforce to better understand our business. Each module consists of a 45-minute webinar and corresponding workbook. Webinars are free to MSCA/MCAA members but registration is required. (All begin at 1 p.m. Eastern Time)

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Note New Dates!

March 18	Module 1	What is HVACR ? <i>(Download.)</i>
April 29	Module 2	HVACR Service and Construction Terms and Slang <i>(Download)</i>
June 10	Module 3	HVACR Basic Sciences and Formulas <i>(Download.)</i>
July 22	Module 4	A/C Basic Small Tonnage <i>(Download.)</i>
Sept. 2	Module 5	A/C Basic Large Tonnage <i>(Download.)</i>
Nov. 18	Module 6	Air Flow—Types and Systems
Jan. 6, 2010	Module 7	Types of Commercial Systems
Feb. 17, 2010	Module 8	Fans, Pumps, and Miscellaneous Equipment
March 24, 2010	Module 9	Heating Systems
May 5, 2010	Module 10	Focusing on The Customer

Once presented, each webinar is available for viewing and download at www.msca.org so new employees can take advantage of this informative program.



